

CASE STUDY

Nationwide Hospital Equipment Management System Inspection

When a leading healthcare client required a nationwide Corrective Product Field Action (PFA) on 1,400 devices, KR Wolfe mobilized its skilled field technicians alongside a strong project management framework to execute with precision. By aligning every inspection with operating room schedules, the team minimized disruption and maintained continuity of patient care across 314 facilities.



Project Results

Thorough Inspection and Resolution

- ✓ All 1,400 devices at 314 facilities were inspected, with any identified system failures corrected in real time. This approach reduced delays and ensured systems were returned to service quickly.

Scalable Nationwide Execution

- ✓ KR Wolfe deployed a nationwide team of field service specialists, delivering consistent, high-quality performance across a large and geographically dispersed footprint.

Coordination Without Disruption

- ✓ Through precise scheduling and collaboration with hospital teams, inspections were completed without disrupting operating room availability or patient care.

The engagement began with detailed pre-inspections, evaluating system range of motion, control functionality, and switch mounting. When issues were identified, cases were immediately initiated, and corrective actions were performed on-site. This included relocating the multi-function rail board and completing standardized documentation for tracking and compliance. Every replacement was followed by a post-inspection to confirm full system functionality.

Equipment Replaced

- Multi-function rail board

Challenges

- Coordinating schedules across multiple facilities while avoiding operating room downtime
- Identifying and verifying existing equipment in varied hospital environments
- Maintaining strict safety standards while working in active clinical settings

Conclusion

KR Wolfe successfully executed a complex, nationwide field action with efficiency and accuracy, ensuring compliance while safeguarding patient care. By combining disciplined project management with experienced field execution, KR Wolfe delivered measurable results in one of the most demanding environments, active healthcare facilities.



“Wonderful! Thrilled to see such a short list of pending accounts and such great progress.”

Regulatory Compliance Manager



Scan the QR code to learn more about partnering with KR Wolfe today.

